

## **AUTHORIZED BODY SHOP REIMBURSEMENT FORM**

On July 6, 2022, the Superior Court of Quebec approved the settlement reached in file number 500-06-000927-182 (*Daunais v. Honda Canada*) regarding allegation of early paint degradation (“EPD”) on Honda Civic 2006-2013 and Acura CSX 2006-2011 vehicles (the “**Class Vehicles**”). The full terms of the Settlement can be found at [www.drivewithstyle.ca/documentation/](http://www.drivewithstyle.ca/documentation/).

Under this settlement, Settlement Class Members who are Current Owners of their Class Vehicle and whose Class Vehicle is affected by EPD could submit a claim to the Administrator to obtain the In-Kind Remedy on the paint of their vehicle. To be valid such this claim needed to include a quote for the costs of the repairs, prepared by an Authorized Body Shop, such quote being at the sole expense (if any) of the Settlement Class Member.

Since, Settlement Class Members eligible for the In-Kind Remedy have received a Repair Approval Certificate from the Administrator. This Repair Approval Certificate shows the maximum value for which an Authorized Body Shop will be reimbursed for paint repairs performed under the Settlement Agreement (the “**Authorized Cost of Repair**”).

To be an Authorized Body Shop, you must:

- (1) be a member of the Corporation des carrossiers professionnels du Québec or have otherwise been authorized by Honda Canada Inc. to perform the In-Kind Remedy
- (2) have agreed to the Administrator's Terms and Conditions, which can be consulted at the following URL address: [www.drivewithstyle.ca/documentation/](http://www.drivewithstyle.ca/documentation/).

If you are an Authorized Body Shop and are presented with a Repair Approval Certificate, please read this form carefully in order to ensure full compliance with the steps necessary to obtain a reimbursement pursuant to the Settlement.

**Before** proceeding with any repaint work, the Authorized Body Shop must:

1. verify with the Administrator that the Repair Approval Certificate is valid<sup>1</sup>
2. verify that the vehicle to be repaired is that for which the Settlement Class Member obtained a quote;<sup>2</sup> note that Settlement Class Members must pay for the quote themselves; Authorized Body Shops may provide a quote free of charge to a Settlement Class Member, but under no circumstance will Honda reimburse the fees associated with the preparation of the quote to an otherwise eligible Authorized Body Shop.
3. verify that the Repair Approval Certificate is not expired<sup>3</sup>

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<sup>1</sup> Where a Repair Approval Certificate cannot be validated by the Authorized Body Shop or otherwise appears to have been altered or falsified, the Authorized Body Shop must refuse to honor the Repair Approval Certificate and must advise the Administrator.

<sup>2</sup> If the price of repairs is higher than the Authorized Cost of Repair shown on the Repair Approval Certificate, the Settlement Class Member has the option of paying for the difference between the Authorized Cost of Repair and the actual cost of the paint repairs. The customer will have to pay for the difference on the Authorized body shop's usual terms and conditions. The Administrator or the Parties to the Settlement Agreement bear no responsibility for payment of any amount in excess of the Authorized Cost of Repair.

<sup>3</sup> Repairs performed after the expiration of the Repair Approval Certificate will not be reimbursed.

4. verify that the Class Vehicle is that for which the Repair Approval Certificate was issued<sup>4</sup>
5. verify that the Class Vehicle shows signs of EPD on the areas noted in the Repair Approval Certificate<sup>5</sup>

Examples of EPD are available on the Website at *www.drivewithstyle.ca*.

Repairs may be done by way of repainting or wrapping. The Authorized Body Shop that performs the Paint Repair Work remains responsible for the quality of the repair work.

**After** the paint repair work is completed, the Authorized Body Shop must:

1. keep a copy of the Repair Approval Certificate and submit a copy to the Administrator<sup>6</sup>
2. keep a copy of the work order/detailed invoice and submit one to the Administrator.
3. apply for a reimbursement within thirty (30) days of having completed the paint repair work. This reimbursement form duly completed along with the required documentation must be received by the Administrator by email or postmarked by the end of the 30<sup>th</sup> day after the repaint work was completed as indicated in the work order/invoice.

For further information or assistance completing this form, please contact the Administrator at the following number + 1 (888) 888-0823 or at the following email address:  
[ca\\_ateliers\\_remboursement@pwc.com](mailto:ca_ateliers_remboursement@pwc.com)

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<sup>4</sup> Repairs performed where the owner, the vehicle and the Repair Approval Certificate do not match will not be reimbursed.

<sup>5</sup> If it appears to the Authorized Body Shop that the Class Vehicle does not experience EPD as noted in the Repair Approval Certificate, the Authorized Body Shop must refuse to honor the Repair Approval Certificate and must advise the Administrator.

<sup>6</sup> Reimbursement form with no Repair Approval Certificate attached will be denied.

**PART 1 – IDENTIFICATION**

**Part 1A –Authorized Body Shop Information**

*If you have not ALREADY agreed to the Administrator's terms and conditions, their acceptance will be made at the end of this form and will be necessary for the processing of your refund request.*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

\*Please note that payment will be made by cheque. If you are entitled to compensation, the cheque will be sent to the mailing address you will provide above, which should be the address of your body shop.

**Part 1B – Vehicle Identification and Repair Approval Certificate Information**

Class Member Name: \_\_\_\_\_

Vehicle Identification Number-17 digits: \_\_\_\_\_

<b>CLASS VEHICLES</b>	
<i>Check the box for the vehicle model year. CHECK ONLY ONE.</i>	
Honda Civic	Acura CSX
<input type="checkbox"/> 2006	<input type="checkbox"/> 2006
<input type="checkbox"/> 2007	<input type="checkbox"/> 2007
<input type="checkbox"/> 2008	<input type="checkbox"/> 2008
<input type="checkbox"/> 2009	<input type="checkbox"/> 2009
<input type="checkbox"/> 2010	<input type="checkbox"/> 2010

<input type="checkbox"/> 2011	<input type="checkbox"/> 2011
<input type="checkbox"/> 2012	
<input type="checkbox"/> 2013	

Repair Approval Certificate Number: \_\_\_\_\_

Expiry Date of the Repair Approval Certificate: \_\_\_\_\_

**Part 2B – Assessment of Services and Evidence required for reimbursement**

1. The paint repairs were performed before the expiration date inscribed on the Repair Approval Certificate?

- YES. [*Please inscribe the Date of Paint Repairs (DD/MM/YYYY):* \_\_\_\_\_]  
 NO.

2. Copy of the Repair Approval Certificate is attached?

- YES [*Please attach a copy of the Repair Approval Certificate*]  
 NO.

**If you answered “NO” to any of the two questions above OR if you failed to provide the required supporting documents, you are NOT eligible for a refund.**

5. Value of Paint Repairs:

Cost \$ \_\_\_\_\_

Taxes: \$ \_\_\_\_\_

Total: \$ \_\_\_\_\_

[*Please attach a copy of your detailed work order or invoice showing the detailed amount and the date of performance of the paint repairs*]

***If the Class vehicle is eligible for certain repairs and you have performed repairs in excess of the Authorized Cost of Repair as shown on the Authorized Repair Certificate, you will only be reimbursed up to the Authorized Cost of Repair by the Administrator. Honda or the Administrator bears no responsibility for payment of any amount in excess of the Authorized Cost of Repair. It is the customer’s sole responsibility to pay for the difference if the customer chooses to proceed with the repairs that are more expensive than the Authorized Cost of Repair.***

**If the Authorized Cost of Repair was used for goods or services other than repairing an area affected by EPD, you will NOT be reimbursed.**

**If you fail to provide the information mentioned above, you will NOT be reimbursed.**

### PART 3 – AUTHORIZATION

#### Part 3A– Authorization

I declare under penalty of perjury that the foregoing is true and correct. I make this declaration believing it to be true, and knowing that it is of the same legal force and effect as if it were sworn.

I understand that by submitting this Reimbursement Form, I agree to the Terms and Conditions (which can be viewed by following this link: <https://drivewithstyle.ca/documentation/>), retroactively to the time I started the work in the event that I had not already accepted these Terms and Conditions then. I also understand that I am not entitled to any reimbursement, from the Administrator or Honda, beyond the amount set forth in the Authorized Repair Certificate and that compliance with the Terms and Conditions is a prerequisite to my right to a reimbursement.

I understand that my Reimbursement Form and the supporting documentation submitted therewith may be subject to audit, verification, and review by the Administrator and Court. I also understand that, if my Claim Form or supporting documentation is found to be fraudulent or unverifiable, I will not receive any payment, and may be removed from the list of Authorized Body Shops.

**CONSENT – PLEASE READ CAREFULLY:** by submitting this Reimbursement Form, you hereby agree to receive communication from Honda, the Administrator, the Class Counsel, their representatives, affiliates regarding the Settlement Agreement. Communications may be done by direct mail, email, telephone, including automated messages and voicemail messages, MMS message, including SMS.

I executed this Reimbursement Form on the \_\_\_\_\_ (day) of \_\_\_\_\_ (month),  
\_\_\_\_\_ (year) in \_\_\_\_\_ (city), \_\_\_\_\_ (province), Canada.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name

*Review before submitting:*

## **Part 3B– Checklist**

### CHECKLIST

Please make sure you have:

1. Filled out parts 1, 2 and 3 truthfully, accurately and completely
2. attached the Repair Approval Certificate
3. attached a detailed work order or invoice showing the detailed amount and the date of performance of the paint repairs
4. Saved a copy of the supporting documentation you submitted with your Form for your records.

Please make sure your documents are submitted to the Administrator now more than thirty (30) days from the date the paint repair work was completed. If the required documentation is not received by the Administrator by email or post-marked by the end of the 30<sup>th</sup> day after the repaint work was completed as indicated in the work order/invoice, reimbursement will be denied.

If a request for payment is incomplete or defective, the request for payment will be denied unless the defect is cured within ten (10) business days from the notice of the Administrator. The Administrator's decision, after the delay to cure and consideration, as the case may be, of the information transmitted by the body shop during said delay will be final and binding.

**CLAIMS SUBMITTED ONLINE WILL BE PROCESSED FASTER.** If you nonetheless wish to submit paper copy, please send it to:

**Administrator**  
**Place de la Cité, Tour Cominar**  
**2640, boulevard Laurier, bureau 1700**  
**Québec (Québec) G1V 5C2**