# Schedule "E".1 CLAIM FORM (PREVIOUS OWNER)

REIMBURSEMENT REMEDY

and/or

LOSS AT RESALE REMEDY

and/or

SUPPLEMENTAL COMPENSATION

# **CLAIM FORM (PREVIOUS OWNER)**

If you were the owner of a Class Vehicle and have experienced Early Paint Degradation ("EPD"), you may be eligible for one or two of these remedies: (i) Honda may reimburse some expenses you incurred to have the affected part of your vehicle repainted (the "Reimbursement Remedy"); (ii) Honda may compensate you for loss of value at resale (the "Loss at Resale Remedy"); (iii) Honda may issue a nominal cash amount to you (the "Supplemental Compensation"). No remedy is automatic, and each remedy is subject to specific conditions. The detail of these conditions can be found in the Settlement Agreement at www.CivicCSXpaintClassAction.ca.

Please answer the following questions carefully. Incomplete claims will be denied.

To complete the form, you will need, as the case may be:

- Proof of Expenses
- Proof of Ownership at the time the expenses were incurred
- Proof of Loss at Resale Due to EPD
- Proof of Sale

### **Settlement Definitions.**

**Examples of Early Paint Degradation** (also "EPD") are available on the Website at www.CivicCSXpaintClassAction.ca.

"Original Owner" means a Class Member who has purchased a new Class Vehicle directly from a Honda or Acura dealer; for greater certainty, a Class Member who has purchased a Class Vehicle that was in demonstration directly from a Honda or Acura dealer is an Original Owner; a Class Member who purchased a Class Vehicle that had been leased is not an Original Owner ("Propriétaire d'origine").

"Proof of Expenses" means an original invoice, legible photocopy thereof, or other record, or some combination thereof, to the satisfaction of the Administrator, which identifies the reimbursable expenses paid by the Settlement Class Member directly due to EPD issues. Sufficient proof shall include one or more contemporaneous writings, including but not limited to third-party receipts, invoices, and repair orders or bills, which, either individually or collectively, prove the existence of an EPD issue and the amount of the expense that was not previously reimbursed by Honda and/or a Honda or Acura dealer.

"**Proof of Ownership**" means a copy of the vehicle's registration certificate, or a copy of the vehicle's purchase agreement, or an affidavit, duly sworn, attesting to the fact that the Class Member owned the Class Vehicle.

"Proof of Loss at Resale due to EPD" means proof that (i) a Settlement Class Member who is making a Claim for the Loss at Resale Remedy was (ii) owner of the Class Vehicle at the date of sale (iii) which was sold at a price lower than the Canadian Black Book (CBB) Price (iv) because of the EPD. Sufficient proof shall include dated email or screenshots of text messages evidencing that the seller of the Class Vehicle was obliged to conclude a sale for a lower price than initially sought because of the EPD. Comparison with the CBB Price will be done by the Administrator.

"**Proof of Sale of Class Vehicle**" means a document such as a sale contract, SAAQ transfer form or other similar document identifying you as the seller of the Class Vehicle as well as identifying the purchaser and the sale price

For further information or help to complete the form, please contact: [Settlement Administrator]

# **PART 1 – IDENTIFICATION**

Part 1A –Settlement Class Member Information					
First Name	Middle Name	Last Name			
Address:					
City	Province	Postal Code			
Daytime phone:	Mobile Phone:				
Email:					
If there is/was a co-own information.	ner of the Class Vehicle, tick	this box $\square$ and provide the co-owner			
First Name	Middle Name	Last Name			
Address:					
City	Province	Postal Code			
Daytime phone:	Mobile Phone:				
Email:					

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Part 1B – Vehicle Information					
1. Please identify	y your Class Vehicle				
2. Vehicle Identi	fication Number-17 digits:				
	CLASS VEHICLES				
	Check the box next to your vehicle model and model year.  CHECK ONLY ONE.				
	Honda Civic	Acura CSX			
	□ 2006	□ 2006			
	□ 2007	□ 2007			
	□ 2008	□ 2008			
	□ 2009	□ 2009			
	□ 2010	□ 2010			
	□ 2011	□ 2011			
	□ 2012				
	□ 2013				
3. Is the transm ☐ manu ☐ autor					
Part 1C – Gene	ral Eligibility Requirements				
☐ YES	Original Owner of the Class V was a second-hand owner.	ehicle?			
2. When did you	purchase your Class Vehicle (	(DD/MM/YYYY): (//	)		
3. Did you purch ☐ YES ☐ NO	nase your Class Vehicle in the	province of Quebec?			
□ I sold V	stop being the owner of the Clathe Class Vehicle; When (DD/MM/YYYY)? (/ the Class Vehicle;				

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When (DD/MM/YYYY)? (/)  □ the Class Vehicle was destroyed; When (DD/MM/YYYY)? (/)  □ the Class Vehicle was stolen; When (DD/MM/YYYY)? (/)  □ the Class Vehicle was lost; When (DD/MM/YYYY)? (/)					
5. Are you an automobile dealer (whether a Honda or Acura dealer or otherwise), a wholesale dealer, a mechanical shop, body shop, or any professional reseller?  ☐ YES ☐ NO					
<ul> <li>6. Are you making a claim:</li> <li>□ As the past owner of a Class Vehicle</li> <li>□ On behalf of the past owner of a Class Vehicle.</li> </ul>					
If you are a current owner, you are not using the correct form.					
If you are submitting this Claim Form on behalf of another person who is a member of the Settlement Class, please explain why you have the authority to do so and attach a copy of any power of attorney or other documents that you may have that confirm and provide the scope of this authority.					
PART 2 – REIMBURSEMENT REMEDY					
If you are a member of the Honda Civic sub-class and that, when you were the owner of your Class Vehicle, you had to incur expenses to repair EPD after May 3, 2015 which were not already					

If you are a member of the Honda Civic sub-class and that, when you were the owner of your Class Vehicle, you had to incur expenses to repair EPD after May 3, 2015 which were not already reimbursed by a third-party, Honda will reimburse you, up to a certain amount. If you are a member of the Acura CSX sub-class and that, when you were the owner of your Class Vehicle, you had to incur expenses to repair EPD after September 4, 2015 which were not already reimbursed by a third-party, Honda will reimburse you, up to a certain amount.

You will need to provide:

- Proof of Ownership at the time these expenses were incurred.
- Proof of Expenses.

*If you did not incur costs to have EPD corrected, tick here*  $\square$  *and skip to part 3.* 

# Part 2A – Eligibility for the Reimbursement Remedy

<ul> <li>1. Did you pay to have your Class Vehicle or portions thereof repainted as a direct result of the Early Paint Degradation?</li> <li>☐ YES</li> <li>☐ NO</li> </ul>					
2. Are you including Proof of Expenses with this Claim for past costs you incurred as a direct result of Early Paint Degradation?  ☐ YES ☐ NO  [Please Upload:]					
3. Are you including a copy of a Proof of ownership of the Class Vehicle at the time the expenses were incurred?  ☐ YES ☐ NO  [Please upload:]					
If you answered "NO" to any of the three questions above, you are NOT eligible to submit a claim for reimbursement, but you may be eligible for other claims. If you answered "YES" to all of the three questions above, please continue:					
<ul> <li>4. Did Honda, a Honda/Acura dealer, or another third party (such as an insurer or an employer) reimburse in full the expenses you incurred as a direct result of Early Paint Degradation?</li> <li>☐ YES (amount paid in full/amount reimbursed in full)</li> <li>☐ NO (no amount paid/no amount reimbursed)</li> <li>☐ PARTIALLY (some amount paid/some amount reimbursed)</li> <li>Please specify the amount: \$</li> </ul>					
If you answered "YES" to question 4 above, you are NOT eligible to submit a claim for reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.					
reimbursement, but you may be eligible for other claims. If you answered "NO" or					
reimbursement, but you may be eligible for other claims. If you answered "NO" or					
reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.					
reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.  Part 2B – Assessment of Past Expenses					
reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.  Part 2B – Assessment of Past Expenses  Date of Expenses (DD/MM/YYYY)					
reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.  Part 2B – Assessment of Past Expenses  Date of Expenses (DD/MM/YYYY)  Amount Paid for Expenses:					
reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.  Part 2B – Assessment of Past Expenses  Date of Expenses (DD/MM/YYYY)  Amount Paid for Expenses:  Expense \$					
reimbursement, but you may be eligible for other claims. If you answered "NO" or "PARTIALLY" to question 4 above, please continue with part 2B.  Part 2B – Assessment of Past Expenses  Date of Expenses (DD/MM/YYYY)  Amount Paid for Expenses:  Expense \$  Taxes: \$					

□ DOOR, which: □ front right □ front left □ rear right □ rear left □ FENDER (WING), which: □ front right □ front left □ rear right □ rear left □ OTHER please specify:				
(the reimbursements are capped per Class Vehicle and per part; to see what the cap for your model-year is, visit <a href="www.CivicCSXpaintClassAction.ca">www.CivicCSXpaintClassAction.ca</a> )				
PART 3 – REMEDY FOR RESALE AT A LOSS DUE TO EPD				
Part 3A– Instructions				
If you have resold your vehicle at a loss due to it experiencing Early Paint Degradation you may be eligible to compensation for the loss of value.				
If you did not sell your vehicle, or did not sell it at a loss due to EPD, you need not complete this part 3. Skip to part 4.				
Part 3B –Eligibility for the Resale at a Loss Remedy Due to EPD				
<ol> <li>Who did you sell your Vehicle to?         □ WHOLESALE (e.g. a dealership, a car rental company, a leasing company, other vehicle reseller, etc.)         □ RETAIL (e.g. sold the vehicle privately to an individual coworker, friend, family member, someone met through classified ads, etc.)</li> </ol>				
2. At what date did your sell your Vehicle?(DD/MM/YYYY)				
3. At what price did you sell the Vehicle?  Sales price: \$  Taxes: \$  Total: \$				
<ul> <li>4. If any, which parts were experiencing EPD when you sold your Class Vehicle?  □ NONE □ HOOD □ TRUNK □ ROOF □ DOOR, which: □ front right □ front left □ rear right □ rear left □ FENDER, which: □ front right □ front left □ rear right □ rear left □ OTHER, please specify:</li> </ul>				
(the compensation is capped per Class Vehicle and per part; to see what the cap is for your model-year, visit <a href="www.CivicCSXpaintClassAction.ca">www.CivicCSXpaintClassAction.ca</a> .)				
5. Are you including a Proof of Sale of the Class Vehicle				
□ YES				
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□ NO [please upload]				
6. Are you including a Proof of Loss at Resale due to EPD?				
☐ YES ☐ NO [please upload]				
If you answered "NO" to questions 5 or 6, your claim under this part 3 is incomplete and will be denied.				
PART 4 – SUPPLEMENTAL COMPENSATION				
<ul> <li>1. If you had known that there was an undetermined risk of Early Paint Degradation on your Class Vehicle, would you still have purchased it?</li> <li>☐ YES</li> <li>☐ NO</li> </ul>				
<ul><li>2. If you answered "YES" to the previous question, would you still have paid the price that you paid for the Class Vehicle?</li><li>☐ YES</li><li>☐ NO</li></ul>				
If you answered "YES" to questions 1 and 2 above, you are not eligible to the supplemental compensation.				
PART 5 – AUTHORIZATION				
Part 5A– Authorization				
☐ I declare under penalty of perjury that the foregoing is true and correct. I make this declaration believing it to be true, and knowing that it is of the same legal force and effect as if it were sworn.  ☐ I understand that my Claim Form and the supporting documentation submitted therewith may				
be subject to audit, verification, and review by the Administrator and Court. I also understand that, if my Claim Form or supporting documentation is found to be fraudulent or unverifiable, I will not receive any payment.				
<b>CONSENT – PLEASE READ CAREFULLY:</b> by submitting this Claims form, you hereby agree to receive communication from Honda, the Administrator or Class Counsel, their representatives,				

affiliates regarding the Settlement Agreement. Communications may be done by direct mail, email, telephone, including automated messages and voice mail messages, MMS message, including

April 25, 2022

SMS.

pay me by e-transfer and to send the a address:  monitor this email address for the appl Administrator nor Honda will be respon address and the applicable e-transfer amount other than me who has obtained access to	pplicable e-transfer I underst icable payment deta sible in the event a pount is unclaimed or	notification to the fo and that it is my results and understand the payment notice is sen the amount is claime	llowing email sponsibility to at neither the t to this email
I executed this Claim Form on:	(day),	(month),	(year) in
(city),	(province	e), Canada	
		Sig	gnature
			Name
Review before submitting:			
D4 5D Ch1-12-4			

## Part 5B– Checklist

# CHECKLIST FOR REIMBURSMENT

Please make sure you have:

- 1. Filled out parts 1, 2 and 5. truthfully, accurately and completely
- 2. If you were the original owner of the Class Vehicle, filled out part 4.
- 3. Attached your Proof of Expense
- 4. Attached your Proof of Ownership at the time the expenses were incurred.
- 5. If you are a representative, attached a document that confirms and sets out the scope of your authorization.
- 6. Saved a copy of your completed Claim Form and supporting documentation you submitted for your records.

### CHECKLIST FOR RESALE AT A LOSS DUE TO EPD REMEDY

Please make sure you have:

- 1. Filled out parts 1, 3, and 5 truthfully, accurately and completely
- 2. If you were the original owner of the Class Vehicle, filled out part 4.
- 3. Attached your Proof of Sale
- 4. Attached your Proof of Loss at Resale due to EPD.

- 5. If you are a representative of a Settlement Class Member, attached a document that confirms and sets out the scope of your authorization.
- 6. Saved a copy of your completed Claim Form and supporting documentation you submitted for your records.

Incomplete, invalid or untimely submissions may result in your claim being rejected.

PROCESSING CLAIMS WILL TAKE TIME. Claims will not be processed until after the Validation Period, and no money will be issued until after the start of the Performance Period of this Settlement.

PLEASE CHECK THE SETTLEMENT WEBSITE PERIODICALLY FOR <u>UPDATES</u> ON THE STATUS OF THE SETTLEMENT. THANK YOU FOR YOUR PATIENCE.

CLAIMS SUBMITTED ONLINE WILL BE PROCESSED FASTER. If you nonetheless wish to submit paper copy, please send them to:

PricewaterhouseCoopers Inc., LIT

Administrator

Place de la Cité, Tour Cominar

2640, boulevard Laurier, bureau 1700

Québec (Québec) G1V 5C2